

# User Manual\_v1.0 ( Customer )

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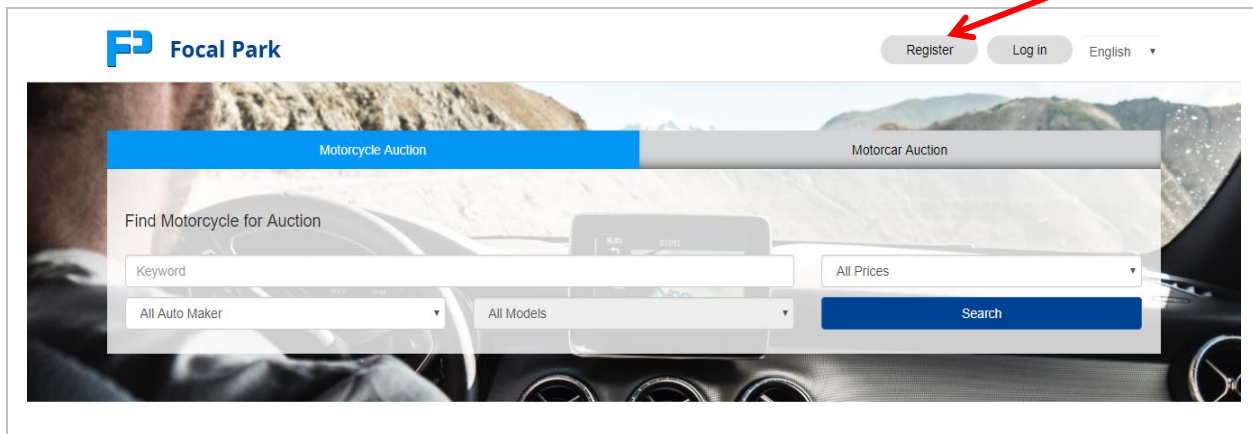
Focal Park Sdn. Bhd.

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## 1.0 Member Registration

1. Official website URL : <http://www.focalpark.com.my>
2. Customer require to perform member registration before proceed to bidding



\* User allowed to change preference language

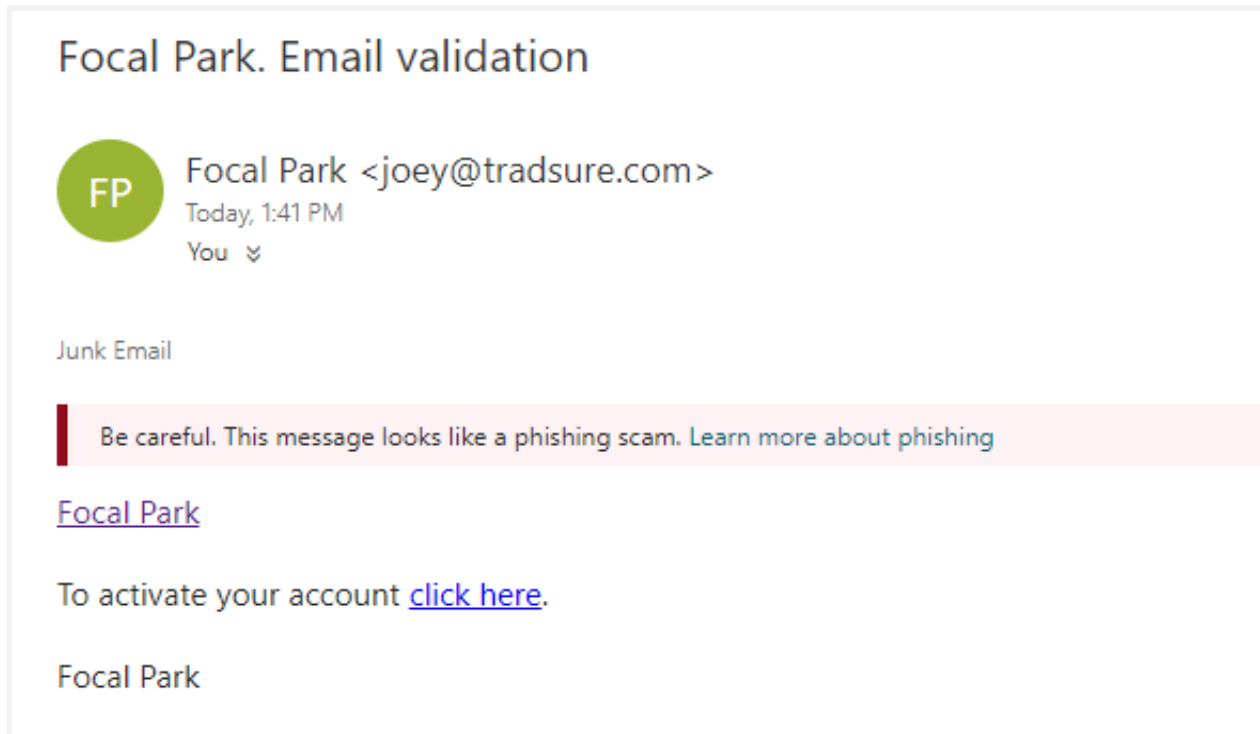
### 3. Registration page

A screenshot of the Focal Park registration page. The page is titled 'REGISTER' and contains a form with two columns of input fields. The left column includes fields for 'First name', 'Last name', 'Gender' (with radio buttons for 'Male' and 'Female'), 'Phone', 'Fax', 'Email', 'Username', 'Password', and 'Confirm password'. The right column includes fields for 'Company name', 'Company No', 'IC', 'Street address', 'Street address 2', 'Zip / postal code', 'Country' (a dropdown menu), 'State / province' (a dropdown menu), and 'City'. Below the form, there is a checkbox labeled 'I accept Terms and Conditions' followed by a blue link 'read'. Two red arrows point to the 'REGISTER' button at the bottom of the form.

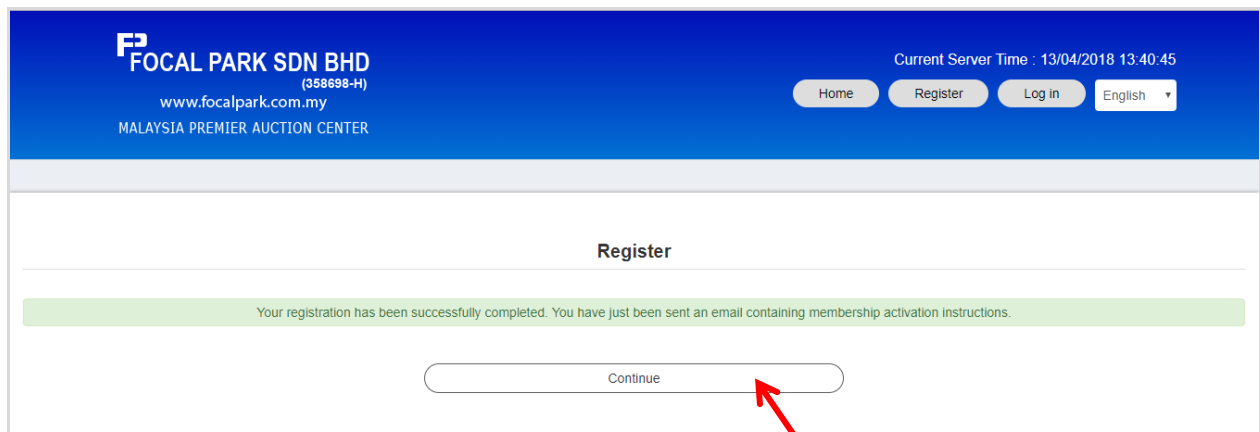
4. Customer must key in all the information, check to accept term and condition then select "register" to complete registration.

5. Registration personnel include customer personal account and company used account (used car company)
6. Upon registration success, customer must agree to term and condition
7. Customer able to understand all the term and condition by click on “read”
8. Activation email will send to registered email once the registration form submit

\* customer need to check on 'inbox' and also 'junk'



9. Click “continue” navigate to home page to proceed Login. **Please refer 2.0 for login details explanation**



## 2.0 Login

1. User have to insert Username and password, then select 'Log in'

Username : Customer  
Password : testing123

**F FOCAL PARK SDN BHD**  
(358698-H)  
www.focalpark.com.my  
MALAYSIA PREMIER AUCTION CENTER

Current Server Time : 13/04/2018 13:58:12

Home Register Log in English

REGISTER →

USERNAME

PASSWORD

☐ Remember me? [Forgot password?](#)

LOG IN

2. Select 'Remember me?' to save user name and password for next login
3. Select 'Forgot Password' to make password recovery.
  - (a) Insert email address and select 'Recover'

**Password recovery**

Please enter your email address below. You will receive a link to reset your password.

XXX@gmail.com

Recover

- (b) Check email and click the link to reset password
- (c) Proceed to login if successfully change the password
- (d) After successful login, system will navigate to landing page. Refer 3.0 for landing page explanation

## Focal Park. Password recovery



Focal Park <joeey@tradsure.com>


Today, 2:18 PM

You 

Inbox

Be careful. This message looks like a phishing scam. [Learn more about phishing](#)

[Focal Park](#)

To change your password [click here.](#) 

Focal Park

### Password recovery

Recover

### 3.0 Landing Page

The screenshot displays the Focal Park website landing page. The header includes the company name, contact information, and navigation links. A search bar is prominently featured. Below the search bar is an auction calendar for April 2018. The featured vehicles section showcases four cars: a Mazda CX-5, a Lamborghini Huracan Performante Spyder, an Audi S8, and another Lamborghini Huracan Performante Spyder. The partner section lists several banks. The footer contains contact information and social media links.

**Header**

**Search**

**Event Calendar**

**Featured Vehicles**

**Partner**

**Footer**

**Header Details:**

Focal Park SDN BHD  
(58689-H)  
www.focalpark.com.my  
MALAYSIA PREMIER AUCTION CENTER

Current Server Time : 13/04/2018 17:43:30  
Current Available Token : 0

Home My account Log out English

**Search Bar:**

Find Motorcycle for Auction

Keyword:

All Auto Maker All Models

**Auction Calendar:**

13, Friday  
April 2018  
\* No Auction

**Featured Vehicles:**

- Mazda CX-5(GEE9845)**  
Year: 2016  
Registration No: QEE9645  
Auction Date: 10/04/2018  
Focal Park Branch: Butterworth  
Details
- Lamborghini Huracan Performante Spyder(PG 1)**  
Year: N/A  
Registration No: PG 1  
Auction Date: N/A  
Focal Park Branch: Butterworth  
Details
- Audi S8 D6(PG2)**  
Year: N/A  
Registration No: PG2  
Auction Date: N/A  
Focal Park Branch: Butterworth  
Details
- Lamborghini Huracan Performante Spyder(PG3)**  
Year: N/A  
Registration No: PG3  
Auction Date: N/A  
Focal Park Branch: Butterworth  
Details

**Our Partners:**

CIMB BANK AFFIN BANK PUBLIC BANK UOB 大華銀行 HSBC

**Footer:**

**Information:**  
About us  
Services  
Useful Link  
FAQ  
Terms and Regulations  
Contact us

**Head Office:**  
352, Permatang Tok Jaya, Maklom, Sungai Dua, 13800  
Butterworth, Penang  
Tel: +604-356 7972 (Hunting Line)  
Fax: +604-356 7429  
Email: info@focalpark.com.my

**Follow us:**  
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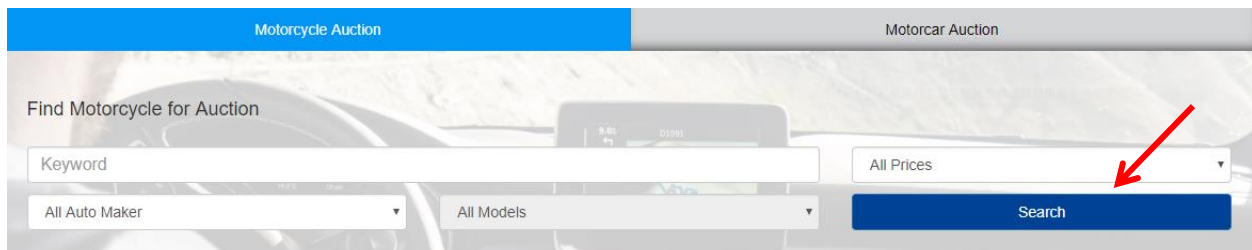
## 4.0 General Function



### 4.1 Header

1. Company logo
2. Current Server Date Time → to show user on the e-bidding date & time. E-Bidding will start by follow this date time given
3. Current available token → display customer on hand token for e-bidding
4. Home → Click on this button will navigate to system landing page
5. My Account → Select this button will navigate user to personal profile. **Refer 5.0 for more explanation**
6. Log out → click this button will exit from system
7. Language → User may change preference language in this option. Current system default to English and Chinese

### 4.2 Search



- User may search vehicle auction by vehicle category
  - (a) Motorcycle
  - (b) Motorcar
- Filter result by specific condition as below :
  - (a) By keyword
  - (b) By automaker
  - (c) By price range
- Steps to search :-
  - (a) Select vehicle category (example: motorcar)
  - (b) Specify condition (example: keyword = 'lamborghini')
  - (c) Click 'search' to submit
- System will navigate to product listing as below if found match result




SEARCH


Sort by Position

Display 5 per page

View as Grid



**Lamborghini Huracan Performante Spyder(PG3)**  
 Year : N/A  
 Registration No : PG3  
 Auction Date : N/A  
 Focal Park Branch : Butterworth  
[Details](#)



**Lamborghini Huracan Performante Spyder(PG 1)**  
 Year : N/A  
 Registration No : PG 1  
 Auction Date : N/A  
 Focal Park Branch : Butterworth  
[Details](#)

### 4.3 Event Calendar

AUCTION CALENDAR

13 , Friday

**April 2018**

\* No Auction

< April 2018 >

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5
6	7	8	9	10	11	12





○ Today
● Multi-Category Auction
● Motorcycle Auction
● Motorcar and others Auction

- Customer able to check auction calendar by this option
- Calendar will display only current date auction and future date auction
- No history of auction will be display

- Event calendar will mark the auction by different color based on type of calendar create by focal park

#### 4.4 Feature Vehicles



FEATURED VEHICLES



 <p><b>Mazda CX-5(QEE9845)</b>            Year : 2016            Registration No : QEE9845            Auction Date : 10/04/2018            Focal Park Branch : Butterworth  <a href="#">Details</a></p>	 <p><b>Lamborghini Huracan Performante Spyder(PG 1)</b>            Year : N/A            Registration No : PG 1            Auction Date : 13/04/2018            Focal Park Branch : Butterworth  <a href="#">Details</a></p>	 <p><b>Audi S8 D4(PG2)</b>            Year : N/A            Registration No : PG2            Auction Date : N/A            Focal Park Branch : Butterworth  <a href="#">Details</a></p>	 <p><b>Lamborghini Huracan Performante Spyder(PG3)</b>            Year : N/A            Registration No : PG3            Auction Date : N/A            Focal Park Branch : Butterworth  <a href="#">Details</a></p>
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- Display top feature product
- Customer allowed to click on car name or 'details' to view more car information
- Feature product display will be based on system setting

#### 4.5 Our Partners





OUR PARTNERS

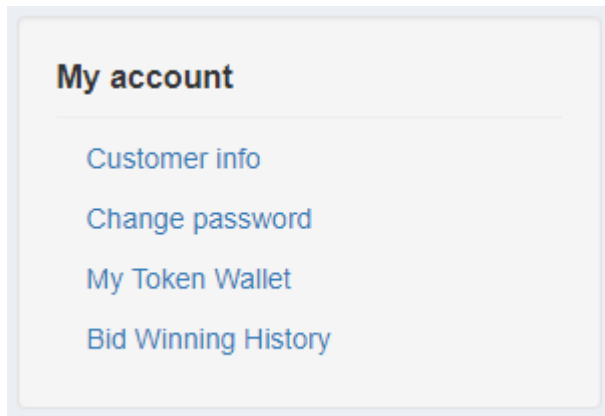
- Display partnership company
- Click on those logo will redirect to new page

#### 4.6 Footer

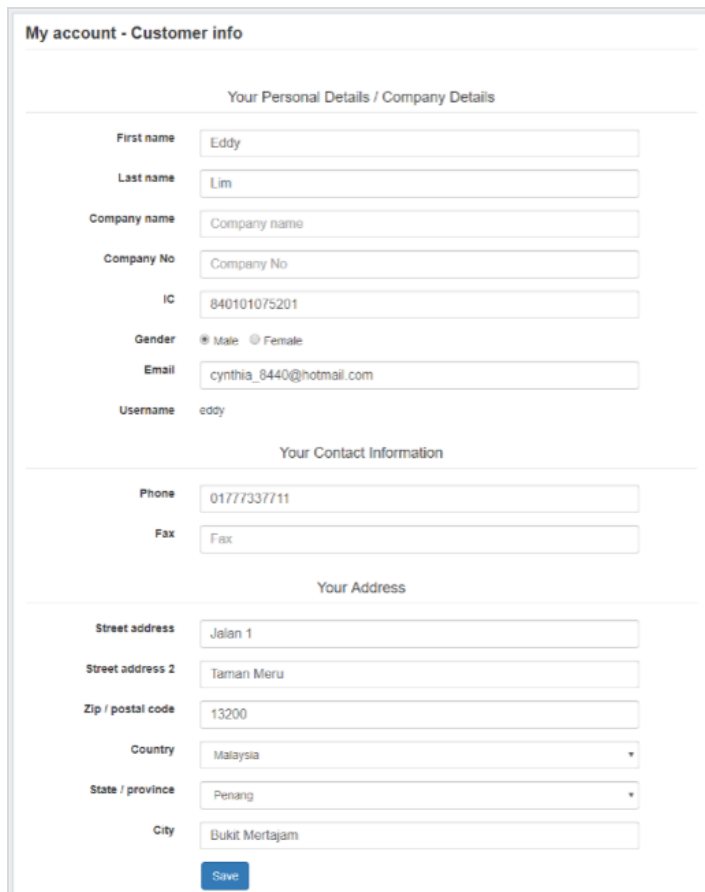
<b>Information</b> About us Services Useful Link FAQ Terms and Regulations Contact us	<b>Head Office</b> 352, Permatang Tok Jaya, Maklom, Sungai Dua, 13800 Butterworth, Penang Tel: +604-356 7972 (Hunting Line) Fax: +04-356 7425 Email: info@focalpark.com.my	<b>Follow us</b>    
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- Information based
  - (i) About Us
    - ✚ Display company profile and company background
  - (ii) Services
    - ✚ List of services provided by company
  - (iii) Useful Link
    - ✚ Display link that may require by customer
  - (iv) FAQ
    - ✚ Simple user manual to guide customer on how to handle this system
    - ✚ Download document for references
  - (v) Terms and regulations
    - ✚ Listed all the terms and regulation for e-bidding transaction
    - ✚ Stated deposit structured for auction
  - (vi) Contact Us
    - ✚ Customer fill in all the enquiry and submit to system admin by email
- 'Head office' indicate the main office address, phone and email for user to contact
- 'Follow us' → click on those logo will link to social network page

## 5.0 My Account



### 5.1 Customer Info

A screenshot of the 'My account - Customer info' form. The form is divided into three main sections: 'Your Personal Details / Company Details', 'Your Contact Information', and 'Your Address'.  
**Your Personal Details / Company Details:**  
- First name: Eddy  
- Last name: Lim  
- Company name: Company name  
- Company No: Company No  
- IC: 840101075201  
- Gender: ☒ Male ☐ Female  
- Email: cynthia\_8440@hotmail.com  
- Username: eddy  
**Your Contact Information:**  
- Phone: 01777337711  
- Fax: Fax  
**Your Address:**  
- Street address: Jalan 1  
- Street address 2: Taman Meru  
- Zip / postal code: 13200  
- Country: Malaysia (dropdown)  
- State / province: Penang (dropdown)  
- City: Bukit Mertajam  
At the bottom of the form is a blue 'Save' button.

- Customer authorized to make personal information amendment
- After change the information , select 'save' to complete the process
- All information are allowed to change except 'username'

## 5.2 Change Password

### My account - Change password

Old password

New password

Confirm password

Change password

- Customer should perform all password change here is able to login system. If unable to log into account the please proceed to 'forgot password'
- Steps :
  - (i) Fill in old password
  - (ii) Fill in New password
  - (iii) Entry new password again to confirm password
  - (iv) Click 'change password' to submit the request
- New password take place immediately after submission request success
- Customer require to use new password to log into system

## 5.3 My Token Wallet

### My account - My Token Wallet

Your current balance is **20000** token amount.

Top UpTop Up Token History

- Customer should be able to view current balance token
- If insufficient token for e-bidding, please proceed to 'top up'. Refer 6.0 for more details
- All transaction history will be store by system. Refer 6.1 for more details

## 5.4 Bid Winning History

### My account - Bid Winning History

There is no bid winning history yet

- Customer should be able to check all bid winning vehicle
- All bid winning history will be display in a list in descending order

## 6.0 Top Up

### My account - Top Up Token

RM1 per Token

Payment Reference No

\*

Payment Receipt

 No file chosen

\*

File size must be less than 4MB. Allowed file type: PNG, JPG, JPEG

Token Amount

\*

Confirm

- New system take place for e-bidding will be first check on available token for every customer
- Hence, sufficient token is a preliminary terms that should be fulfil before bidding start
- Information require
  - Payment reference no → bank in reference number for admin to verify
  - Payment Receipt → Bank receipt attachment
  - Token Amount → Reload or bank in Amount
- \*\* All information is compulsory to be fill in**
- After complete all information , click ' confirm' to submit request
- Request submitted require Focal park to make approval and credit adjustment

### My account - Top Up Token History

No.	Notification	Created On
1	Top Up Request has been sent. Please wait for admin approval.	4/17/2018 6:21:15 PM
2		4/13/2018 6:37:38 PM

## 6.1 Top up Token History

My account - Top Up Token History			
No.	Token Amount	Status	Created On
1	50	Pending	4/17/2018 6:21:15 PM
2	20000	Approved	4/13/2018 6:37:38 PM

- After submit top up request, transaction status will be set as “pending”
- Once it is approved by focal park, system will display the transaction is approved
- All the transaction history will be listed in descending order

## 7.0 Event Calendar / Bid Calendar

13 , Friday

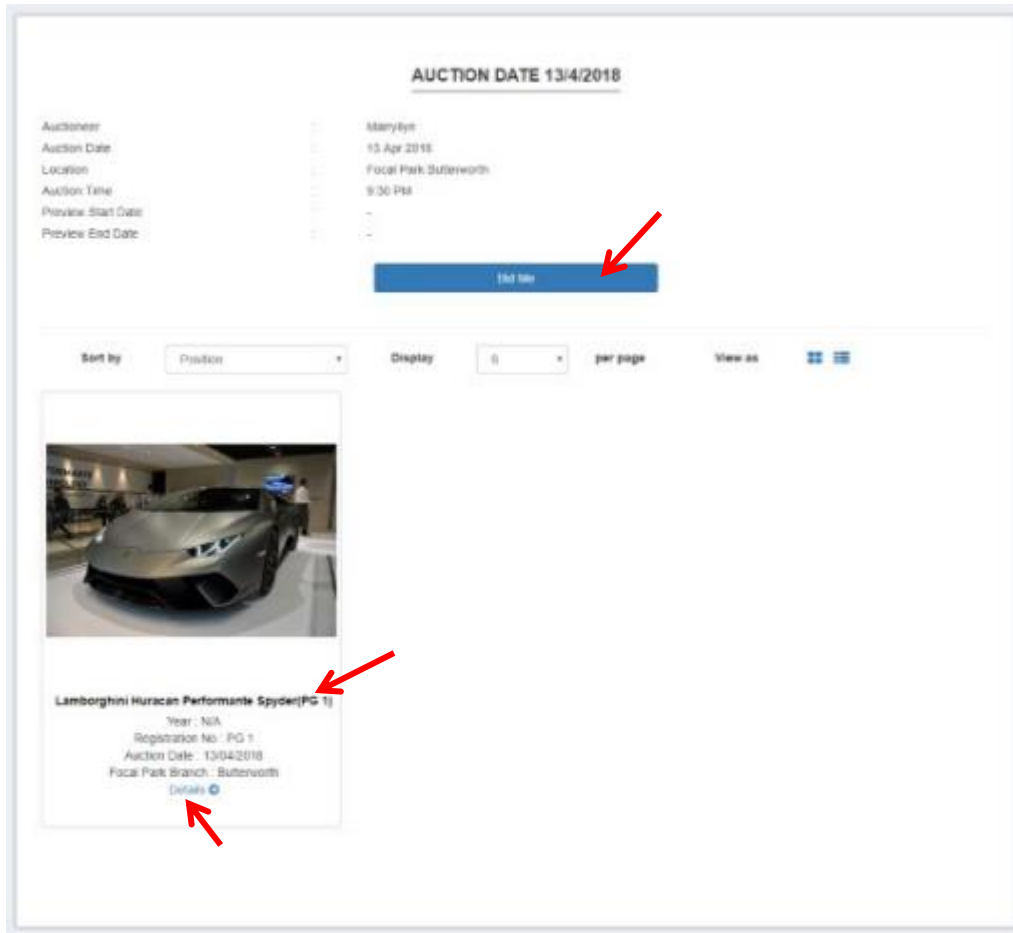
April 2018

1. Auction Date 13/4/2018

< April 2018 >


Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5
6	7	8	9	10	11	12

- Check out all the auction date and type of auction by event calendar
- Auction calendar only display current and future auction only
- Click on auction calendar will navigate to bid item page as below
- Auction item page can be view in list or grid



- Click on 'vehicle name' or 'details' to see vehicle details as below
- Click on 'bid me' will navigate to vehicle bidding page
- 'Click to export inspection form' if wish to view details of product inspection result
- Please refer Appendix for sample product inspection report





Auction Start At

**13 Apr 2018**

0 d : 6 h : 12 m : 55 s

Until Auction Day

Lot No

Minimum Bid

Amount Per Bid

: C000203

: \$250,000.00

: \$5,000.00

Bid Me

VEHICLE DETAILS

Vehicle Brand	Lamborghini
Model	huracan performante spyder
Year Of Make	2015
Registration No	PG1
Registration Card	Yes
Engine Number	5250-AI
Chassis Number	995250-AI
Key	No
Mileage	5250
The Engine Number have been checked and tally with our records	Yes
Store Yard	Focal Park, Butterworth Office 352, Permatang Tok Jaya Maklom, Sungai Dua 13800 Butterworth Penang
Legal Owner	CIMB
Auction Date	13 Apr 2018
Auctioneer	Marilyn

Click to export Inspection Form

Information

About us  
Services  
Useful Link  
FAQ  
Terms and Regulations  
Contact us

Head Office

352, Permatang Tok Jaya, Maklom, Sungai Dua, 13800  
Butterworth, Penang  
Tel: +604-356 7972 (Hunting Line)  
Fax: +04-356 7425  
Email: info@focalpark.com.my


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Inspected by:

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Product Detail


**FOCAL PARK SDN BHD**  
 (358698-H)  
[www.focalpark.com.my](http://www.focalpark.com.my)  
 MALAYSIA PREMIER AUCTION CENTER

Current Server Time : 23/04/2018 13:55:39  
 Current Available Token : 0

[Home](#)
[Administration](#)
[My account](#)
[Log out](#)
[English](#)

**AUCTION DATE 13/4/2018**







**Lamborghini huracan performante spyder(PG1)**  
 Registration No : **PG1**  
 Year of Make : **2015**  
 Minimum Bid : **250000.00**  
 Amount per Bid : **5000.00**

This Auction Will Start 13/04/2018 06:30:00PM

**Information**  
 About us  
 Services  
 Useful Link  
 FAQ  
 Terms and Regulations  
 Contact us

**Head Office**  
 352, Permatang Tok Jaya, Maklom, Sungai Dua, 13800  
 Butterworth, Penang  
 Tel: +604-356 7972 (Hunting Line)  
 Fax: +04-356 7425  
 Email: [info@focalpark.com.my](mailto:info@focalpark.com.my)

**Follow us**  





**Inspected by:**

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Vehicle bidding page

- Screenshot above indicate that bid event yet to start

## 8.0 Bid

- How to Bid?
- Pre requisite to join bid as follow
  - (a) Register as member and activate the account
  - (b) Top Up / purchase token (Currently if deposit is RM1550, then bidder need 1550 token in account to eligible for vehicle bidding)  
**\*\* Amount of token required is subject to change**
  - (c) Perform vehicle e-bid according to focal park predefined date and time
  - (d) Start bid by click 'Click me', system will show every bid incremental value at bottom and current winner until bid end. **Please refer photo as below.**

**AUCTION 13/04/2018**



**Lamborghini huracan performante spyder(PG1)**

Registration No	PG1
Year of Make	2015
Minimum Bid	250000
Amount per Bid	5000

**Second Calling 2**

Current Bidding Amount: RM 255000  
Current Bidder: SjaBHQj

**You are the current winner!**

Incremental Bid amount

Please Wait In 04  
Incremental Bid : (5000)

Current bid price and bidder name

- System will display countdown time until auction start
- Customer can view bid information when bidding carry on and also before bidding
- Bid information like minimum bid / reserved price , year of make, amount per bid and registration no
- After bid end, system will deduct deposit from winner
- System will auto send out sales contract to winner
- Winner require to print and get the original sales contract before make vehicle settlement with bank or focal park
- Vehicle full amount settlement should refer to focal park or bank for further action
- If sales contract indicate of 'settlement with bank', winner should proceed to bank for payment else please proceed to focal park for settlement
- After make payment, winner should proceed to focal park to redeem vehicle by the date or period set by focal park
- Parking duration may differ with every vehicle. Please refer sales contract to understand more.
- After parking period end, fix amount of parking fee will charge to owner accordingly

